

The Clear Choice Is Crystal

Crystal Wall 10-Year Warranty

FOLDING DOORS // POWDER COATED ALUMINUM SYSTEMS

WARRANTY

All Crystal Wall Folding Doors (“Products”), manufactured by Premier Folding Doors (“Premier”) and sold by Crystal Pacific Window & Door System, Inc. (“Crystal”), have a 10-year limited warranty on all material components and a 2-year limited service warranty. Premier will replace or repair any defective parts or components of Products within the first 10 years and provide service within the first 2 years of purchase date at no charge if: The defect is determined to be part of product manufacturing and not due to improper installation, improper use or operation, improper handling or cleaning, after market modification, or an “Act of God”.

All Products should have regular upkeep and proper cleaning to ensure best operation and life span of the product. The tracks, hardware and gaskets should be cleaned at least twice a year and all finished surfaces should only be cleaned with warm water and a mild detergent. Only silicone base lubricants are to be used. The use of other substances will void all warranties. Scratches on glass or frame to be reported within 48 hours from receiving the doors. All reports after that will be chargeable.

Products are engineered to precise tolerances so it is critical that there is not “forced” operation of the units. Most doors and windows will need to be adjusted after the final construction of the building is complete. Proper installation of Products by a skilled professional installer is critical. Incorrect installation will void all warranties.

If you have any questions or concerns, please contact Crystal California:

1850 Atlanta Ave, Riverside, CA 92507
Ph 951-779-9300 Fx 951-779-6300

CARE & OPERATION

- Panels should only be operated when the handles are in the up position.
- During installation be sure that the unit is sealed properly to the building and at all jamb corners. Be sure to allow for proper drainage.
- Most units will need some adjustment by your installer after construction is complete.
- Products are produced to precise tolerances. It is critical that operation is not forced.
- Clean tracks, hardware and gaskets at a minimum of every 6 months to increase performance and longevity of the unit.
- Units should be cleaned with water and mild detergent only. Use of other substances that result in damage to the finish will void the warranty.
- When operating folding door systems, keep hands away from hinge areas to prevent injury.
- All protective film and or plastic wrap or stickers **MUST** be removed within 48 hours of installation. If not removed, the finish will be damaged and warranty will be void.

TO OPEN

- Turn sidelock “C” handle to full upright position.
- Grab main door handle/knob and slide back towards the sidelock.
- Push or pull the panel open.
- Slide the panels towards the hinges of the main door in one continuous motion.
- Push or pull them open once there.

TO CLOSE

- Bring panel back onto track until it is completely over and aligned with track.
- Slide panel down track to its original position.
- Repeat process for each panel until all are in tight.
- Close main door and turn sidelock “C” handle to full downward position to lock door.