

Caring For Your Windows & Doors

Care & Maintenance Tips



The Clear Choice Is Crystal

Windows and doors require proper care and maintenance. This includes cleaning and replacing worn parts.

The following care and maintenance tips are to help you optimize the performance and maximize the lifespan of your windows and doors.

Note: Improper care and lack of maintenance may void our warranty. Please see our residential or commercial warranty for coverage and exclusions.

FRAME

Help ensure your windows and doors function properly over the years by inspecting them regularly.

- Always keep the sill and track areas clean and free of dirt and debris. Carefully vacuum areas before cleaning your window or door.
- Avoid abrasive, petroleum-based or caustic cleaners, and oil-based lubricants. They may cause damage to the frame finish or glass.
- Always use clean water when cleaning, rinsing, soaking, washing or wiping the surface. Dry with a soft cloth.
- Use a mild, non-abrasive cleaning solution to remove dirt and stains safely. Test cleaners in an inconspicuous area first.
- Always keep all drainage and weepholes clear of dirt or obstructions. Check regularly to avoid leakage and damage.

PARTS

- Roller systems and moving hardware parts should be lubricated periodically. Spray a small amount and always wipe off any excess.
- Repair or replace broken, worn or damaged parts to prevent a decrease in performance (e.g., lock, rollers, seal, weatherstripping).
- Screens may be carefully vacuumed to remove dust or washed with clean water, a mild cleaning solution and soft brush.
- Rollers may be adjusted to keep windows, doors and screens sliding smoothly.



GLASS

Proper glass care is important in ensuring the best performance from your insulating glass.

- Do not use anything that may scratch the glass surface, including any sharp or abrasive objects (e.g., razor blade, steel wool, scrapers).
- To avoid damage, do not use pressure washers or high-pressure sprayers to wash or rinse your windows or doors.
- Always use clean water when cleaning, rinsing, soaking, washing or wiping the glass surface. Dry with a soft cloth or squeegee.
- Use a vinegar-based cleaner or a mild, non-abrasive cleaning solution to clean glass. Test cleaners in an inconspicuous area first.
- Avoid abrasive, petroleum-based or caustic cleaners, and oil-based lubricants. They may damage the finish or glass.
- Tinting or placing foil on internal side of windows or doors can cause excessive heat gain and result in damaging insulated glass.

